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Accessing UPHS Network and Penn SON Training Environments

Samm Lee - 2026-02-22 - [Simulation Lab](#)

1. Download Citrix onto your personal device. Instructions to download Citrix onto your personal device can be found [here](#).

***PLEASE NOTE: Citrix **cannot** be downloaded onto a Chromebook.

2. Log into the UPHS network: penmedaccess.uphs.upenn.edu

Remote Access Portal

Username

Password

Logon

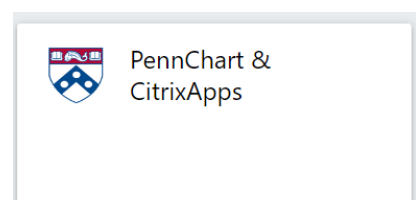
[Unlock/Reset Password](#)

3. Enter in your UPHS network ID and temporary password. You will be prompted to reset your password to a unique personal password. If your password doesn't work, please call the HUP help desk: **215-662-7474** and tell them you need to reset your password.

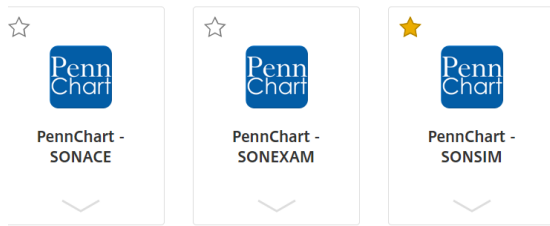
You will need to provide your 8-digit Penn ID and DOB. If the Help desk states that your UPHS network ID password is deactivated, then please contact: compliance@nursing.upenn.edu

Password requirements:

- i. Must have at least 1 capital letter
 - ii. Must have at least 1 symbol
 - iii. Must have at least 1 number
 - iv. Password cannot include any part of your name
4. Once you log in, select PennChart & CitrixApps



5. Please make sure you see the following applications for the Penn SON training environments:



If you have access to these 3 environments, then you have access to all the environments you will need for the Sim Lab.

Once you click Penn Chart SONSIM- you will see this log in page. You will be provided with a log in and password for the above training environments, once you are in the simulation center.

The login page for PennChart. At the top, it displays the 'PennChart' logo in blue and red, followed by the 'Epic HYPERSPACE' logo and the text 'February 2024'. Below the logos are two input fields: 'User ID' and 'Password'. A 'Log In' button is positioned below the password field. At the bottom, there is a link that says 'Forgot your password?'.

6. To note, the Simulation Center does not provide access and/or manage access to the Penn Chart (live/ for the in-patient hospital setting). Below is a pic for that environment. Please contact your clinical course director for assistance with that environment.

